

# Password Management

The **South Australian Integrated Land Information System (SAILIS)** offers an extensive land information product suite online at [www.sailis.sa.gov.au](http://www.sailis.sa.gov.au).

Users linked to a SAILIS Account have individual log in details and passwords to securely purchase land information on behalf of their organisation.

SAILIS passwords expire every 80 days and cannot be reused.

Passwords must be between eight and 30 characters and contain three of the following four characteristics:

- upper case character (A-Z)
- lower case character (a-z)
- numeric value (0-9)
- non-alphanumeric symbol (! ? % \*)

If a user has forgotten their password - click the "Forgot Your Password?" hyperlink on the SAILIS login page. Users will be prompted with a Challenge Question and Answer and if answered successfully will receive a system email containing a temporary password, restoring access to SAILIS.

## My SAILIS

Users can reset their password and edit their Challenge Question and Answer under the My SAILIS menu option.

## Locked Account

A user's account will be locked after three failed attempts to log into SAILIS. Account Administrators have additional privileges in SAILIS to unlock accounts and reset user passwords on behalf of the organisation.

Should you have further enquiries, please contact Land Services SA.