

# Customer Information Bulletin

14 November 2018 Issue 325

## Inter-Governmental Agreement Review Survey

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This Customer Information Bulletin relates to the review of the Inter-Governmental Agreement (IGA), outlined in [Customer Information Bulletin 324](#).

Consulting firm Dench McClean Carlson have been engaged by the Australian Registrars' Electronic Conveyancing Council (ARNECC) to undertake the independent review of the IGA. An online survey has been developed by Dench McClean Carlson to increase the reach of the review and capture industry feedback on the operation and terms of the Electronic Conveyancing National Law (ECNL).

Dench McClean Carlson have provided the following information in regard to this survey:

- responses to this survey will form part of the IGA review;
- all responses will be treated as confidential and all data will be de-identified prior to analysis and reporting;
- the survey will take approximately 15-20 minutes to complete;
- for certainty that your input will be included in the Issues Paper, which will be released in December 2018, please ensure you complete this survey before 3 December 2018;
- the survey will remain open until the end of January 2019, however responses received after 3 December 2018 will be considered in the final analysis but may not have the opportunity to be tested through the Issues Paper and subsequent workshops.

The survey can be accessed here: [https://www.surveymonkey.com/r/IGA\\_Review](https://www.surveymonkey.com/r/IGA_Review)

More information on the IGA, the ECNL, ARNECC and the review process can be found on the ARNECC site: [https://www.arnecc.gov.au/regulation/intergovernmental\\_agreement](https://www.arnecc.gov.au/regulation/intergovernmental_agreement)

Submission to the IGA Review can be provided by email directly to either the [ARENECC Chair](#), Ms. Jean Villani or the reviewer [Anne Larkins](#) of Dench McClean Carlson.

For further information please contact [DPTI.RegistrarGeneral@sa.gov.au](mailto:DPTI.RegistrarGeneral@sa.gov.au)



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