

# Account Administration

The **South Australian Integrated Land Information System (SAILIS)** offers an extensive land information product suite online at [www.sailis.sa.gov.au](http://www.sailis.sa.gov.au).

Organisations that have registered with the Land Services as an Account Customer can manage multiple users linked to their account by appointing one or more Account Administrators.

**Account Administrators** are nominated at the time of creating a SAILIS Account. Any requests to alter Account Administrators attached to an established Account must be submitted in writing to Land Services at [LSCustomerSupport@sa.gov.au](mailto:LSCustomerSupport@sa.gov.au).

## Manage Users

From the **Manage Users** option in the **Account Management** menu, the Account Administrator can:

- Unlock a User Account by resetting the Users Password
- Create a New User
- Deactivate and Reactivate Users

## Manage Organisation Details

From the **Update Organisation Details** option in the **My SAILIS** menu, the Account Administrator can update the organisations contact information including the Primary Contact and address details.

Should you have further enquiries, please contact Land Services SA.