

Notice

To Lodging Parties

26 October 2020 No 238

Historical Searches

Background

Previously the Office of the Registrar-General (ORG) reported an abnormally high volume of attempts to access Historical Searches through Guest User access, which originated from IP addresses in international locations. Practitioners were advised that the ORG and Land Services SA (LSSA) were working together to implement a long-term solution but as an interim measure, Guest User access to the Historical Search would be removed.

The ORG and LSSA undertook significant consultation with various industry bodies to develop a solution that would;

- lessen the impact of unwanted international use of the Historical Search for unintended purposes;
- allow continued Guest User access to the Historical Search, thus maintaining a publicly searchable Register; and
- ensure any cost introduced would be minimal.

Update

It was determined that the most effective solution to restore Guest User access, deter suspicious high-volume searches and maintain an open and searchable public register was to introduce a nominal regulated fee to the Historical Search.

Therefore Cabinet approved a revision to the *Real Property (Fees) Notice 2020* to introduce a Regulated Fee (\$2.50) for the purchase of a standalone Historical Search product. The amendments to the *Real Property (Fees) Notice 2020* was Gazetted on 22 October 2020, with the new Regulated Fee to be introduced into SAILIS on 2 November 2020.

In response to consultation undertaken, and in an attempt to minimise impact to SAILIS Account Holders, the Historical Search is now included with the purchase of a Register Search or a Register Search Plus, at no additional cost.

You can access the revised 2020/21 fees and charges at www.landservices.com.au/fees.

Guest User access to the Historical Search will be reinstated from 2 November 2020.

To further safeguard the Register from high risk overseas IP addresses, LSSA are in the process of establishing a Security Operations Centre which, among other security measures, will provide early notification of suspicious behaviour that will allow early intervention.

Should you have any questions please contact LSSA Customer Support 08 8423 5000 or by email customersupport@landservices.com.au.



Jenny Cottnam
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Office of the Registrar-General

