

Below are some Frequently Asked Questions about the Property Research Report (PRR):

What is the Property Research Report (PRR)?

The Property Research Report (PRR) provides a comprehensive view of valuation and sales data for residential and/or commercial and industrial property in South Australia. Along with valuation details, each report will include associated comparable sales history.

The Property Research Report provides the following:

- Building and improvements details
- Current and previous capital and site value
- Suburb sales data:
 - Residential property (to a maximum of 10), for the past three months
 - Commercial and Industrial property (to a maximum of 10) for the past twelve months.

This product can be used to search on all properties in South Australia and is offered as a Property Research Report Residential and Property Research Report Commercial & Industrial.

What is in the Property Research Report?

Each Property Research Report contains (where applicable):

- Valuation number
- Property location
- Building styles and condition (for residential property)
- Year built
- Number of bedrooms/bathrooms
- Title reference(s)
- Land use code and improvements
- Site area and frontage
- Zoning
- Constraints (yes/no indicator)
- Current and previous site and capital values
- Plan and parcel reference
- Occupants/tenancy details (for commercial and industrial property)
- Sales history of the suburb that matches with the property address (sale date, address, consideration, sale land use, sale type, year built, site area, bedrooms, and bathrooms) (to a maximum of 10 records).

Click [here](#) to view a sample report.

How much does the Property Research Report cost?

- Property Research Report (Residential) \$6.60 (including GST)
- Property Research Report (Commercial & Industrial) \$24.20 (Including GST).

Please note that all Land Services SA products will incur GST. Existing Land Services Group (LSG) products will remain free of GST.

How can I access the Property Research Report?

To access the Property Research Report, you will need to establish a Land Services SA Account. For further information and to obtain the relevant forms please contact our Customer Support Team via **email** at dataaccess@landservices.com.au or on (08)8423 5000.

The report is available via **SAILIS** to **LSSA Account holders**. Property Research Report is displayed as a standalone menu item in SAILIS.

The screenshot shows the SAILIS navigation menu with 'Property Research Report' highlighted. Below the menu is the 'Property Research Report - Residential' page. It features a search form with the following fields: Address, Valuation, Title, Plan/Parcel, Unit No, Lot No, Level No, Street No, Street (marked with an asterisk), and Suburb. There are information icons (i) next to the Street No and Street fields. A 'Search' button is located at the bottom of the form. A red box highlights the 'Property Research Report' menu item, and a red arrow points from it to a callout box that says 'Click here to access the report'.

How can I pay for the Property Research Report?

Property Research Report purchases will be invoiced through SAILIS. Payment can be made via Electronic Funds Transfer (EFT) to Land Services SA only.

Invoices and transaction history will be available in SAILIS in the same manner as LSG Accounts.

Land Services SA payment details:

Account name: Land Services SA Operating Trust – Receipts
Bank: NAB
BSB: 082-001
Account: 36 504 9456

Remittance advice must be sent to debtors@landservices.com.au.

Will the purchase of a Property Research Report be deducted from my existing LSG credit balance?

No, the Property Research Report is a Land Services SA product and is subject to the Land Services SA account credit limits. After being granted access to the Property Research Report, each purchase will be deducted from your Land Services SA credit balance displayed in SAILIS.

I forgot to download the report PDF – will I be charged again if I reorder?

If you have issues printing or saving the Property Research Report, you can reorder the report for the identical searched property within 72 hours of initial purchase without incurring an additional charge.

The reorder process remains the same as with existing products.

How can I provide feedback for the property research report?

If you have any queries, or wish to provide feedback on how the Property Research Report can be improved, please **email** our product support at dataaccess@landservices.com.au.

01-10-19 v0.3



Land Services SA *ACN 618 229 815*
PHONE 1800 648 176 or 8423 5000 FAX 8423 5090 EMAIL communications@landservices.com.au
VISIT Level 9, 101 Grenfell Street, Adelaide SA 5000 POST GPO Box 543, Adelaide SA 5001
landservices.com.au