

Customer Information Bulletin

11 May 2020

Issue 342

Preparing for Mandating: Training Consultation and Survey

Background

As you would be aware, I have nominated 3 August 2020 as the date for the mandating of electronic conveyancing (eConveyancing). For details of dealings affected, please see [Notice to Lodging Parties 228](#).

Consultation

My Office is conducting an industry survey about the types of training and information practitioners would like made available prior to the introduction of mandating. This will allow us to better understand what support you, the industry, require ahead of the 3 August 2020 mandate.

I invite you to contribute your views by completing a brief and anonymous [multiple choice survey](#) (open until Monday 1 June 2020).

I will share the information gained from this survey with Land Services SA and Revenue SA to inform the development of a comprehensive training and support program.

I am aware that some practitioners may want assistance to learn how to create and lodge documents and/or complete financial settlement using an ELNO. Issues like these that are directly related to the conduct of an electronic conveyancing transaction are handled by the Electronic Network Lodgement Operators (ELNOs) and, for this reason, do not feature in this survey. The ELNOs will continue to provide this practical training to industry members, and are committed to registering subscribers over coming months. For more information, please contact [PEXA](#) and/or [Sympli](#).

For all enquiries regarding this consultation please email: DPTI.RegistrarGeneral@sa.gov.au.

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