

Customer Information Bulletin

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Model Operating Requirements Version 8 and Model Participation Rules Version 8 Consultation

The Australian Registrars' National Electronic Conveyancing Council (ARNECC) has published for consultation the Model Operating Requirements (MORs) Version 8 Consultation Draft and the Model Participation Rules (MPRs) Version 8 Consultation Draft.

These consultation drafts propose a range of amendments to the current MORs and MPRs to support the ongoing regulation and operation of the electronic conveyancing environment.

The [MORs Consultation Draft Version 8](#) includes proposed amendments relating to:

- Strengthening security and compliance requirements for Electronic Lodgment Network Operators (ELNOs), including requirements relating to information security management systems, data storage, access controls, monitoring and testing activities.
- Introducing certification requirements against ISO 27001.
- Amendments relating to the retention, destruction and de-identification of personal information in certain circumstances.
- Increasing insurance requirements, including requirements relating to cyber security coverage.
- Expanding Independent Certification and Self-Certification requirements.
- Amendments relating to Public Key Infrastructure (PKI) service providers.
- Introducing consultation requirements for future amendments to the MORs.
- Other minor administrative and drafting updates.

The [MPRs Consultation Draft Version 8](#) includes proposed amendments relating to:

- Introducing cyber security requirements for Subscribers, including a proposed framework recognising compliance with specified industry cyber security standards.
- Strengthening security requirements, including requirements relating to multi-factor authentication, police background checks and revocation of system access.
- Increasing insurance requirements, including requirements relating to cyber security coverage.
- Requiring Client Authorisations for all instrument types.
- Introducing consultation requirements for future amendments to the MPRs.
- Other minor administrative and drafting updates.

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ARNECC has advised that industry briefing sessions relating to MORs and MPRs Version 8 will be held. These sessions will include a brief overview of the proposed amendments and a Q&A session. Further information regarding these sessions will be released in due course.

Stakeholders are encouraged to review the proposed amendments and provide feedback to ARNECC by 5.00pm AEST on Friday, 17 July 2026. Feedback should be submitted via email to chair@arnecc.gov.au.

ARNECC has further advised that an extended consultation period has been provided in recognition of the scope of matters addressed in MORs and MPRs Version 8 and other concurrent activities impacting the electronic conveyancing industry. Further extensions of time are not anticipated except in extraordinary circumstances.

Thank you for your continued interest and support in enhancing the effective regulation of the electronic conveyancing environment.



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