



How to Log in with MFA (Multi-Factor Authentication)

A guide to log in with MFA (Multi-Factor Authentication)

WHO SHOULD USE THIS GUIDE?

Any user who has already set up their MFA and looking for information on how to log in using this new method of authentication. If you are looking for information on how to setup your MFA, please see:

https://landservices.com.au/_data/assets/pdf_file/0024/73545/How-to-Register-for-MFA-Multi-factor-Authentication.pdf

LOG IN TO SAILIS (SOUTH AUSTRALIAN LAND INFORMATION SYSTEM) USING MFA

1. Navigate to the SAILIS Login Page <https://sailis.lssa.com.au/home/auth/login>

A screenshot of the SAILIS login page. At the top, there is a navigation bar with the SAILIS logo, a search bar, and buttons for "Guest Access", "Account Login", and "Request Account". Below the navigation bar is a large aerial photograph of a residential area with many houses and trees. Underneath the photo is a grid of six service options, each with a "Order" or "View" button. The services are: "Certificate of Title", "Status of My Transaction", "Plan Image", "Land Services SA", "Fast Track", and "Document Image".

Certificate of Title Get a copy of a Certificate of Title for building approvals or your own personal use. Order	Status of My Transaction Lodged a plan or dealing with us and want to know where it is up to? Check out the status of your transaction here. Check Status	Plan Image Want to investigate a property boundary, subdivision or development? Get a copy of a Cadastral Plan Image here. Order
Land Services SA You may want to check out Land Services SA website for further fact sheets, guidance notes, fee schedules and more. Order	Fast Track Fast Track is an optional service that provides an enhanced process for non-division dealing(s). View	Document Image Looking for a copy of a lodged lease, mortgage, transfer, Caveat, or other document? Get a copy of document here. Order

2. Select 'Account Login'

Guest Access

Account Login

Request Account

Log in

Enter your details to continue to SAILIS

Email address*

john.smith@example.com.au

Continue

4. Enter your password and select continue



LAND SERVICES SA

Enter your password

Enter your details to continue to SAILIS

john.smith@example.com.au [Edit](#)

Password* [@](#)

[Forgot password?](#)

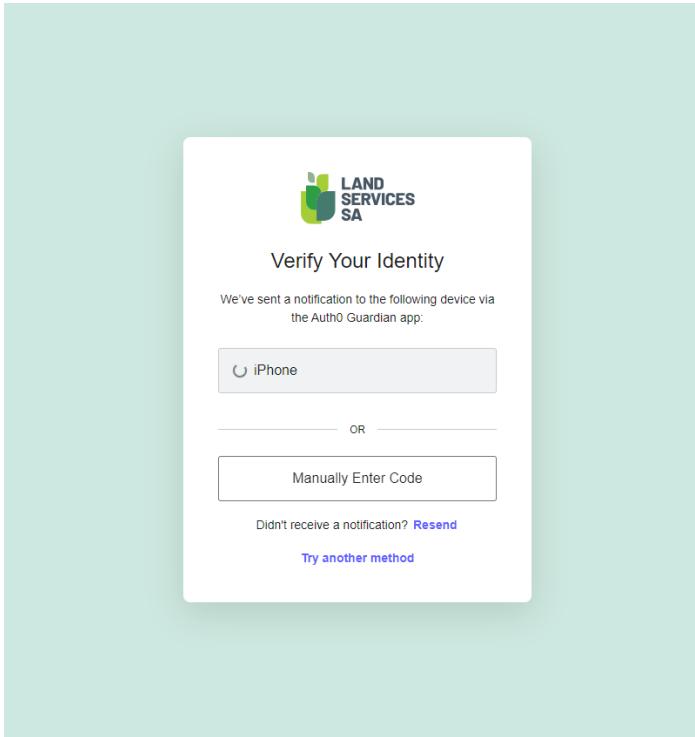
[Continue](#)

5. Action your second factor of authentication

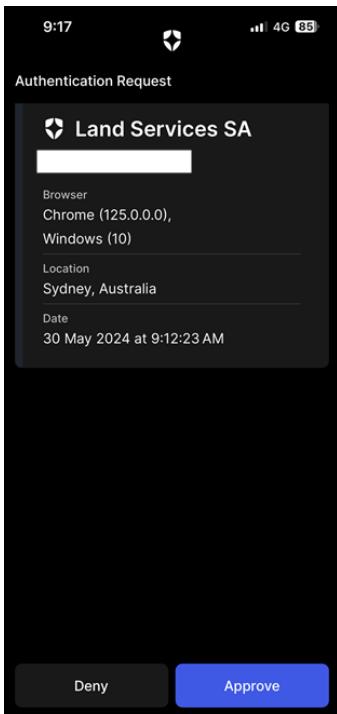
- a. For guardian app complete steps 6-9
- b. For other authentication applications complete steps 10-12
- c. For mobile authentication (SMS) complete steps 13-15

GUARDIAN APP

6. If using the guardian app, a notification will automatically be sent to your device. Your login screen will look as follows while awaiting confirmation on your device



7. When opening the Guardian application on your phone you will be provided with a prompt to approve the login.

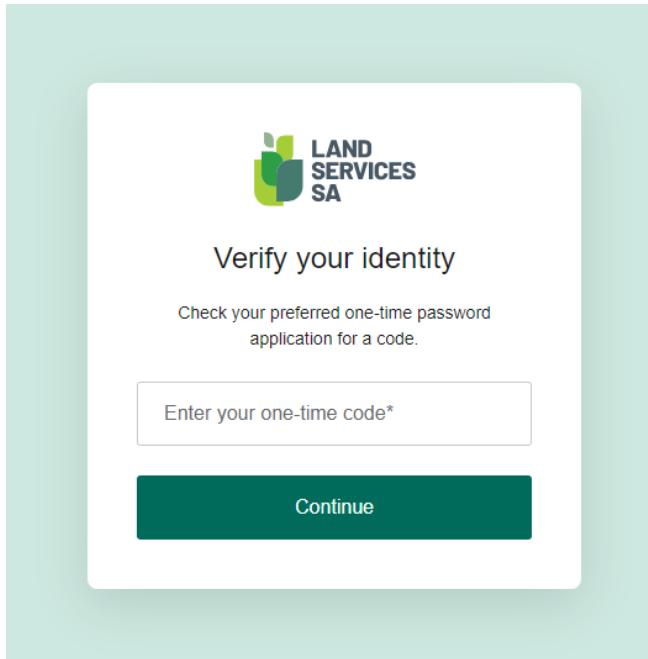


8. If the login is your valid attempt, select approve.
9. Once approved you will then be navigated to SAILIS

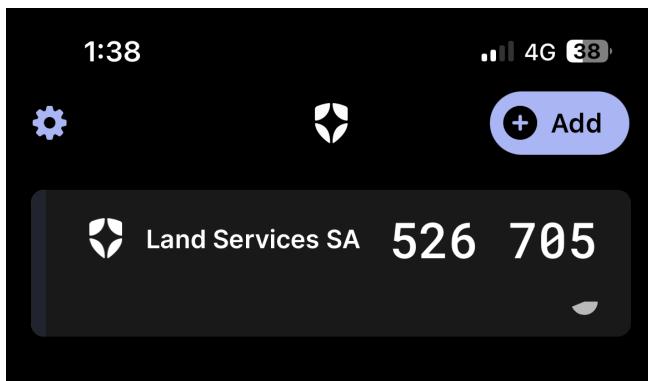


OTHER AUTHENTICATION APP

10. If using another authentication app, you will be required to enter the cycling 6-digit code that appears within the application. Your login screen will look as follows while you get your code.



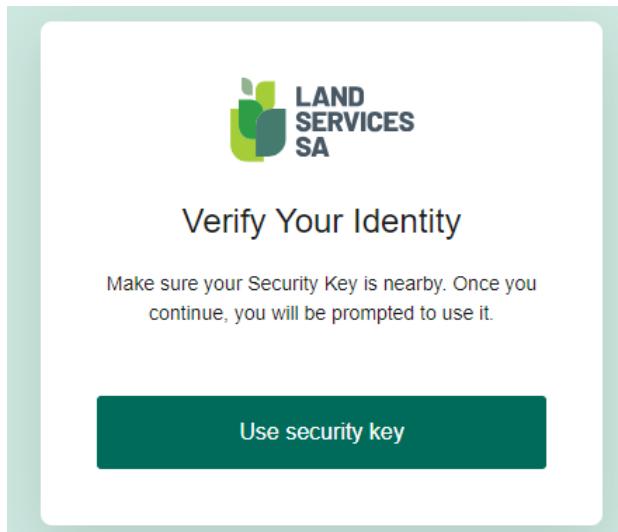
11. From your authentication application of choice get the cycling code, enter it into the box and select continue



12. Once actioned you will then be navigated to SAILIS

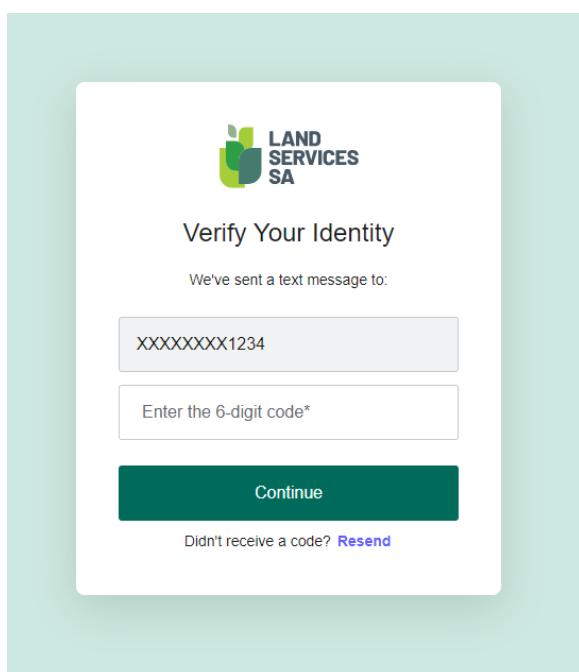
SECURITY KEY

13. If you have registered a Security Key, you will be prompted to use it. Select “Use security key” and follow the instructions provided by your web browser.

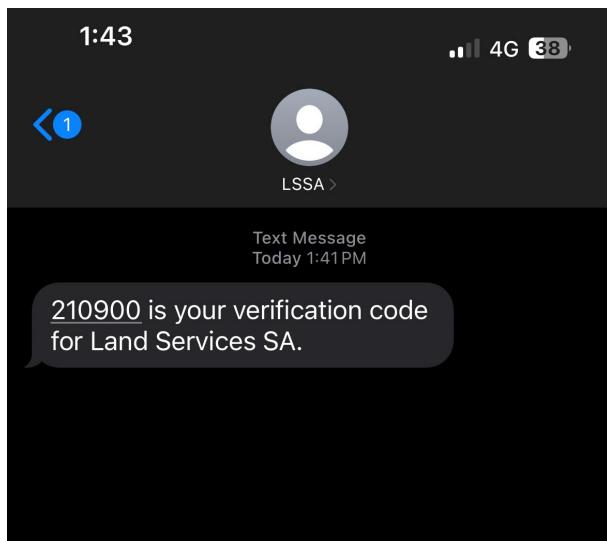


MOBILE AUTHENTICATION (SMS)

- A. If using mobile authentication, you will be required to enter the 6-digit code that is sent to your mobile phone within 5 minutes. Your login screen will look as follows while you get your code. **NOTE: SMS is the least secure 2nd factor of the authentication methods available and should only be used if the other authentication methods are not available to you. This method may be removed in the future. SMS is not supported for international numbers. One of the other factors should be chosen if you do not own an Australian mobile number.**



14. From your mobile device get the 6-digit code from your messages, enter it into the box and select continue



15. Once actioned you will then be navigated to SAILIS

FURTHER INFORMATION

Multifactor Authentication Setup Guide: https://landservices.com.au/_data/assets/pdf_file/0024/73545/How-to-Register-for-MFA-Multi-factor-Authentication.pdf

Multifactor Authentication Frequently Asked Questions:

https://www.landservices.com.au/_data/assets/pdf_file/0027/73890/Multi-Factor-Authentication_FAQs.pdf

For further information please contact:

Land Services

101 Grenfell Street Adelaide SA 5000

General enquiries 8423 5000
Country callers 1800 648 176

The information contained in this publication is a guide only and independent professional advice should be sought before beginning the process of dividing land.



Land Services SA ACN 618 229 815

PHONE 1800 648 176 or 8423 5000 FAX 8423 5090 EMAIL customersupport@landservices.com.au
VISIT Level 9, 101 Grenfell Street, Adelaide SA 5000 POST GPO Box 543, Adelaide SA 5001
landservices.com.au