

Customer Information Bulletin

9 December 2021

Issue 369

Results of eConveyancing Survey 2021

Engagement

On 25 August 2021, approximately one year on from mandating the electronic lodgement of dealings, my office issued a survey to industry. The purpose of which was to seek feedback in order to better understand:

- the transition to mandating and support provided during this period,
- the current state of electronic conveyancing (eConveyancing) and if industry expectations are being met; and
- suggestions for future improvements.

This survey remained open for three weeks, closing on 15 September 2021, and in total 75 responses were received.

I would like to take this opportunity to thank all participants for their contribution.

Results

I have also engaged with the Australian Institute of Conveyancers (SA Division), the Law Society of SA, the Australian Banking Association, the Real Estate Institute of SA, PEXA and Sympli to discuss the survey results.

A short report, providing an overview of the survey results and the next steps has been compiled, which you are invited to view (we recommend using either the Chrome or Microsoft Edge browsers) at [eConveyancing Survey Report - Infogram](#).

For all enquiries regarding this report please email: AGD.RegistrarGeneral@sa.gov.au.



Jenny Cottnam
REGISTRAR-GENERAL

Office of the Registrar-General

GPO Box 1354 Adelaide

South Australia 5001

<https://www.agd.sa.gov.au/planning-land-use/office-registrar-general>

T: (08) 8423 5000

E: customersupport@landservices.com.au

[Subscribe online](#) to receive news from Land Services via email.

[Unsubscribe from our email list](#)



Government of South Australia

Attorney-General's Department