

# Customer Information Bulletin

26 April 2018

Issue 311

## Land Services SA Contact Details Update

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Land Services SA has migrated to a new operating environment and implemented new call centre software. As an outcome of these changes selected contact details have been updated.

To assist clients through this transition, calls and emails to existing contacts will be automatically diverted to new contact points for a period of 3 months.

The updated Land Services SA contact details are provided below.

### Phone

General enquiries and Client Advice

- **New phone no. 08 8423 5000** (8226 3983 will be diverted to the new number for a period of 3 months)
- Toll free no. 1800 648 176 (remains unchanged)
- Valuation Objections 1300 653 346 (remains unchanged)
- Valuation General enquiries 1300 653 345 (remains unchanged)

### Email

General enquiries

**New email address** [customersupport@landservices.com.au](mailto:customersupport@landservices.com.au)

(Emails sent to [lscustomersupport@sa.gov.au](mailto:lscustomersupport@sa.gov.au) will be diverted for a period of 3 months)

Plan related enquiries

**New email address** [planalter@landservices.com.au](mailto:planalter@landservices.com.au)

(Emails sent to [lsgplanalter@sa.gov.au](mailto:lsgplanalter@sa.gov.au) will be diverted for a period of 3 months)

Fax-to-email service

Customer Services 8423 5090

General Registry Office & Old Systems 84235059

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**Land Services SA**

GPO Box 1354 Adelaide South Australia 5001

[www.sa.gov.au/landservices](http://www.sa.gov.au/landservices)



[@DPTI\\_LSG](#)

T: (08) 8423 5000

**Fax-to-email service (08) 8423 5090**

E: [Feedback@landservices.com.au](mailto:Feedback@landservices.com.au)

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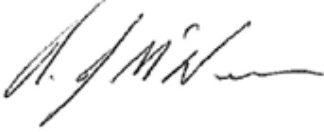


**Government of South Australia**

Department of Planning,  
Transport and Infrastructure

## Viewing Room

Clients attending the office will note minor works being undertaken on the ground floor. From Thursday 26 April 2018 all priority lodgements including caveats and viewing of unregistered documents will need to be completed at the front counter of 101 Grenfell Street.



Russell McNamara  
MANAGER, LANDS TITLES OFFICE  
**Land Services SA**

