

# Customer Information Bulletin

10 July 2020

Issue 346

## Industry Training Program

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With the mandating of electronic conveyancing (eConveyancing) fast approaching, my Office is working closely with key stakeholders to ready the industry for this milestone to ensure a smooth transition to the digital environment.

Thank you for your contributions to the published Industry Survey, the results of which informed the design of our Industry Training Program, which will support you ahead of the **3 August 2020 mandating date**.

The Industry Training Program to be held jointly by my Office and Land Services SA will include numerous short training videos, covering the topics below. The videos will be available on the Land Services SA website, and broken-up by topic so that you can select those relevant to you and view at your convenience.

- Legal framework overview including the Participation Rules and Operating Requirements
- Verification of Identity Requirements
- Verification of Authority Requirements (Right to Deal)
- Client Authorisation
- Certifications
- RevenueSA Fee Payments
- Compliance Examinations and Retention of Evidence
- Exempt Dealings
- How Requisitions work in eConveyancing

My Office, Land Services SA and representatives from RevenueSA will also jointly present live Q&A sessions to answer any questions you have about the videos and the transition to eConveyancing generally.

There will be five of these virtual Panel Q&A sessions, which you can attend by registering your interest. Each Panel Q&A session will allow up to a maximum of 20 guests, so please make sure you register early for your preferred session using the links below.

You are also encouraged to submit any questions you have ahead of time when registering.

### **Panel Q&A Session 1**

Date: Monday 20 July 2020

Time: 3.00pm – 4.00pm

[REGISTER HERE](#)

### **Panel Q&A Session 2**

Date: Wednesday 22 July 2020

Time: 9.00am – 10.00am

[REGISTER HERE](#)

### **Panel Q&A Session 3**

Date: Friday 24 July 2020

Time: 10.00am – 11.00am

[REGISTER HERE](#)

### **Panel Q&A Session 4**

Date: Tuesday 4 August 2020

Time: 2.30pm – 3.30pm

[REGISTER HERE](#)

### **Panel Q&A Session 5**

Date: Thursday 6 August 2020

Time: 9.00am – 10.00am

[REGISTER HERE](#)

We will notify you of publication dates for the training videos in the coming weeks. Should you have any immediate enquiries, please do not hesitate to contact Land Services SA at [customersupport@landservices.com.au](mailto:customersupport@landservices.com.au)

For those practitioners who require assistance to learn how to create and lodge documents and/or complete financial settlement using an Electronic Lodgment Network Operator, please contact [PEXA](#) and/or [Sympli](#), who will provide this practical workspace training.

For more news from Office of the Registrar-General we suggest you subscribe to our twitter @DPTI\_LSG or visit our website [dpti.sa.gov.au/land](http://dpti.sa.gov.au/land).



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