

# Customer Information Bulletin

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## COVID-19 (Coronavirus)

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As part of precautionary measures to combat the spread of the COVID-19 (Coronavirus), Land Services SA have established a comprehensive Business Continuity Plan to ensure minimum interruption to the services delivered.

Land Services SA have established an alternate site from which a number of their workforce can operate and have significant mobility options within the business to allow staff to work from home as required.

At this stage, the Settlements Room, Drop & Go and Face to Face Lodgement services remain unchanged, however we will continue to closely monitor the situation and respond according to Government and health advice guidelines.

Should these services be temporarily suspended, clients can continue to settle and lodge dealings online and Land Services SA will continue to receive postal lodgements for those dealings not available through the online channel.

For those of you who choose to attend the Settlements Room, please exercise caution and good hygiene throughout your face-to-face interactions.

We recommend that as professional industry participants, you consider your response to the COVID-19 and plan accordingly. This could include lodging electronically (where possible) or lodging a Priority Notice in the case of those dealings that are unavailable electronically.

As you may be aware, COVID-19 continues to spread globally with a growing number of countries experiencing sustained community based transmission and outbreaks. Information pertaining to the COVID-19 is constantly changing. For up to date information refer to the [Australian Government Department of Health](#) and [SA Health](#) websites.

We will continue to monitor the situation, and keep you updated on any changes to our service delivery in response to COVID-19.



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