

# Customer Announcement

## Land Services SA Vaccination Policy

Date: 22/11/2021

With the opening of the South Australian borders on 23 November 2021, the South Australian Government have advised that everyone should be prepared for COVID-19 to enter our State, and for cases of community transmission to occur.

For Land Services SA (LSSA), the safety of our people and customers is paramount. Like many businesses in South Australia and Australia-wide, LSSA has developed guidelines to prepare for the borders reopening that will, so far as possible, protect the health and safety of our people and visitors to our premises.

For that reason, LSSA will be introducing the following measures effective **1 December 2021**:

- All visitors to LSSA's premises (level 9, 101 Grenfell Street Adelaide) must be fully vaccinated (2 doses) and be prepared to demonstrate evidence of their vaccination status.
- Visitors who cannot demonstrate evidence of their vaccination status will be prohibited from accessing our premises.
- Masks must be worn at all times when in LSSA's premises.

**From 1 December 2021**, for those customers who may not be fully vaccinated and therefore cannot attend LSSA's premises, you can continue to access our services through the following means:

- Products, information and historical searching will continue to be available online through [www.sailis.lssa.com.au](http://www.sailis.lssa.com.au)
- Client Advice and lodgement enquiries can be made over the phone or by email through our Customer Service Centre on 08 8423 5000 or [customersupport@landservices.com.au](mailto:customersupport@landservices.com.au).
- Lodgements which cannot be completed online using one of the Electronic Lodgement Network Operators (ELNOs), should be mailed to us at: GPO Box 543, Adelaide SA 5000. Please note that these documents will not receive priority until they are physically accepted by LSSA. As such we encourage all clients to lodge a Priority Notice for their dealings to protect their interests.

Land Services SA has not taken these steps lightly, but consider they are essential to ensure the safety of our people and our customers – particularly those who are vulnerable in our workplace. Thank you for your continued support and understanding.



Brenton Pike  
Chief Executive Officer  
Land Services SA