

Customer Information Bulletin

26 April 2023

Issue 380

River Murray Flood Relief

The recent River Murray flooding has had a devastating impact on many South Australians. As part of State Government relief measures for those impacted by this flood, the Office of the Registrar-General, in conjunction with Land Services SA, has introduced a flood relief package for property owners whose principal place of residence (PPR) has been substantially damaged or destroyed.

This relief program will provide affected property owners with:

Registration Fee Relief for Specific Lands Titles Office Dealings

The Registrar-General will waive the Transaction and Registration Fees on transfers for property owners whose PPR was substantially damaged or destroyed by the River Murray Flood.

The relief package will be available on the purchase of a new home or the purchase of vacant land on which a new PPR will be built within 3 years (up to and including 1 March 2025).

This relief program provides full Registration Fee relief up to a property value of \$1 million (i.e. a cap of \$9,001.50). Relief for properties valued over \$1 million will be capped at \$9,001.50, with the balance of Registration fee payable.

See [Annexure A](#) for an illustrative example based on the Land Services SA online fee calculator.

Eligibility

Property owners whose PPR was destroyed/substantially damaged by the River Murray floods between 15 November 2022 and 9 February 2023 in the [Specified Flood Area](#) will be eligible for relief.

The relief program is available to property owners who purchase a replacement PPR, or vacant land on which a replacement PPR will be built within 3 years from the date of purchase, due to the existing home being destroyed/substantially damaged by the River Murray Floods.

The affected property owner may also be eligible for other grants or financial assistance. To find out more, visit: [SA.GOV.AU - River Murray flood \(www.sa.gov.au\)](http://SA.GOV.AU - River Murray flood (www.sa.gov.au))

Stamp Duty Relief For Purchase Of A Replacement Home

Where a property owner's PPR has been destroyed or substantially damaged due to the River Murray Floods, relief from stamp duty on the transfer of the purchase of a replacement PPR is available. Please see [RevenueSA](#) for further information and criteria.

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Government of South Australia

Department for Trade and Investment

How to Access this Flood Relief Program

Registration and Transaction Fee Waiver

To seek fee relief for eligible dealings the following requirements apply:

- Lodge these dealings in the physical channel through Drop & Go or via post.
- A request for fee relief in the form of a letter (addressed to the Registrar-General) must be attached to the eligible dealing(s).
- Supporting documentation in the form of a letter from RevenueSA granting relief from stamp duty must be attached to the eligible dealing.

Key Timeframes

Relief is available up to and including 1 March 2025.

Should you have any questions or require any support, please do not hesitate to contact Land Services SA at customersupport@landservices.com.au or on 08 8423 5000 (country callers 1800 648 176).



Jenny Cottnam
REGISTRAR-GENERAL

ANNEXURE A

The below table provides a simple illustrative example for current 2022/2023 fees based on the Land Services SA online fee calculator:

Residential Transfers to \$1 million

\$0.6 million transfer	
	\$
Lodgement fee	5,326.50
Transaction fee	15.00
<i>Deduction</i>	<i>5,341.50</i>
Payable	0.00

Residential Transfers over \$1 million

\$1.1 million transfer	
	\$
Lodgement fee	9,901.50
Transaction fee	15.00
<i>Deduction</i>	<i>9,001.50</i>
Payable	915.00

\$0.8 million transfer	
	\$
Lodgement fee	7,156.50
Transaction fee	15.00
<i>Deduction</i>	<i>7,171.50</i>
Payable	0.00

\$1.5 million transfer	
	\$
Lodgement fee	13,561.50
Transaction fee	15.00
<i>Deduction</i>	<i>9,001.50</i>
Payable	4,575.00

\$1.0 million transfer	
	\$
Lodgement fee	8,986.50
Transaction fee	15.00
<i>Deduction</i>	<i>9,001.50</i>
Payable	0.00

\$2.0 million transfer	
	\$
Lodgement fee	18,136.50
Transaction fee	15.00
<i>Deduction</i>	<i>9,001.50</i>
Payable	9,150.00